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Commissioner for Patents
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Alexandria, VA 22313-1450
On
April 11, 2007
Date of Deposit

John F. Nethery, Reg. No. 42,928

Name of applicant, assignee or
Registered Representative

Signature

April 11, 2007

Date of Signature

Case No. 10022/397

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Andrew E. Fano et al.

Serial No: 10/663,592

Examiner: Not yet assigned

Filed: September 15, 2003

Group Art Unit: 2616

For: REMOTE CALL MEDIA CENTER

SUBMISSION OF POWER OF ATTORNEY

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

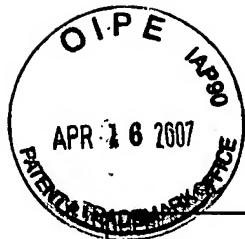
Transmitted herewith is an executed Power of Attorney and supporting 3.73(b) statement for the U.S. Application Serial No. 10/663,592.

Respectfully submitted,

John F. Nethery
Registration No. 42,928
Attorney for Assignee

Dated: April 11, 2007

BRINKS HOFER GILSON & LIONE
P.O. BOX 10395
CHICAGO, IL 60610
(312)321-4200



**Power of Attorney,
Change of Correspondence Address,
and Revocation of Previous Powers,
If Any**

Application Number	10/663,592
Filing Date	September 15, 2003
First Named Inventor	Andrew E. Fano et al.
Art Unit	2616
Examiner Name	Not yet assigned
Attorney Docket Number	10022/397

I hereby revoke all previous powers of attorney, if any, given for the application or patent specified above.

I hereby appoint the practitioners associated with the Customer Number **28164** as our practitioners to prosecute the patent or patent application specified above, and to transact all related business in the United States Patent & Trademark Office.

Please recognize and change the correspondence address for the application or patent specified above to the address associated with Customer Number: **28164**

The undersigned is authorized to act on behalf of **Accenture Global Services GmbH**, the Assignee of record of the entire right, title, and interest in the application or patent specified above. A statement under 37 CFR 3.73(b) will be attached to establish Assignee's ownership.

The undersigned duly authorized representative of **Accenture Global Services GmbH** also authorizes and empowers the practitioners associated with Customer Number **28164** to accept and follow instructions from Wayne P. Sobon, John F. Rollins, Paul A. Roberts, Michael B. Chernoff, Charulata J. Shah, or Thomas Kretschmer, attorneys of **Accenture Global Services GmbH**, as to any action to be taken in the United States Patent & Trademark Office regarding the application or patent specified above, without conferring with any other representative of **Accenture Global Services GmbH**, and to execute a Statement Under 37 CFR 3.73(b) on behalf of **Accenture Global Services GmbH** to establish its right to take action as an assignee for the above-identified patent application.

SIGNATURE of Authorized Representative of Accenture Global Services GmbH

Name: **Wayne P. Sobon**
Title: Manager and Director of Intellectual Property
Authorized to sign on behalf of Accenture Global Services GmbH, by the attached Corporate Certificate.

Signature:

Date: **2 April 2007**

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.*

*A total of _____ form(s) is/are submitted.

**Legalisation and
Corporation Certificate**

I hereby certify that **Accenture Global Services GmbH** of Herrenacker 15, 8200 Schaffhausen, Switzerland, is a limited liability company organized as judicial person under the laws of Switzerland and that the persons mentioned under 1) (one) to 10) (ten) below are lawful representatives of said judicial person and are authorized to jointly (signature by two representatives) execute any legal document on behalf of said judicial person in particular in all trademark, patent and other intellectual property related matters, each of the persons since the date mentioned in brackets.

- 1) **Mr. Michael E. Hughes**, citizen of the United States of America, residing in Lake Forest IL (United States of America)
(since October 17 (seventeen), 2001 (two thousand and one));
- 2) **Mr. Wayne P. Sobon**, citizen of the United States of America, residing in Palo Alto CA (United States of America)
(since October 17 (seventeen), 2001 (two thousand and one));
- 3) **Mr. Douglas G. Scrivner**, citizen of the United States of America, residing in Palo Alto CA (United States of America)
(since May 3 (three), 2002 (two thousand and two));
- 4) **Ms. Teresa L. Poggenpohl**, citizen of the United States of America, residing in Chicago IL (United States of America)
(since October 2 (two), 2002 (two thousand and two));
- 5) **Mr. N. James Shachoy**, citizen of the United States of America, residing in Orinda CA (United States of America)
(since December 8 (eight), 2003 (two thousand and three));
- 6) **Ms. Karen Crennan**, citizen of the United States of America, residing in Como (Italy)
(since April 18 (eighteen), 2005 (two thousand and five));
- 7) **Mr. Thomas Kretschmer**, German citizen, residing in Pfäffikon/SZ (Switzerland)
(since June 7 (seven), 2005 (two thousand and five));
- 8) **Mr. August William Geise**, citizen of the United States of America, residing in Denver CO (United States of America)
(since December 2 (two), 2005 (two thousand and five));
- 9) **Mr. Michael Gorecki**, German citizen, residing in Fehraltorf (Switzerland)
(since December 12 (twelve), 2005 (two thousand and five)); and
- 10) **Mr. Matthias Staehelin**, citizen of Basel (Switzerland), residing in Binningen (Switzerland)
(single signatory power since December 29 (twenty-nine), 2000 (two thousand))

I further certify herewith the authenticity of the above signatures of **Michael Gorecki**, German citizen, residing in Fehrlitorf (Switzerland), and **Matthias Staehelin**, citizen of Basel (Switzerland), residing in Binningen (Switzerland), both acting for **Accenture Global Services GmbH**, in Schaffhausen, the first as authorized signatory, the second as "Geschäftsführer", the first with joint signature, the second with single signature.

The authenticity of the signatures was established by means of comparison.

BASEL, Switzerland, this 30th (thirtieth) day of October 2006 (two thousand and six)

Dr. Christoph Nertz, etc

Dr. Christoph Nertz, notary public

Allgem.Prot.No. 96 /2006

APOSTILLE (Hague Convention of 5 October 1961)	
1. Registry: Switzerland (Basel-Stadt)	2. Date of document <i>2. Nov. 2006</i>
3. Issued by <i>Matthias Staehelin</i>	4. and certified by <i>Michael Gorecki</i>
5. in Basel (Basel)	6. on <i>1. Nov. 2006</i>
7. by the State Chancery of the City of Basel-Stadt	8. ref. <i>9985/16728</i>
9. Seal/Stamp	10. Signature <i>Christoph Nertz</i>

Certified

1. Nov. 2006

Christoph Nertz

State Chancery of the City of Basel-Stadt

Basel, Switzerland

DR. CHRISTOPH NERTZ
RECHTSANWALT UND NOTAR

3 Fr.

30.10.06

POWER OF ATTORNEY

By this **Power of Attorney** given with effective date of January 1, 2007, **Accenture Global Services GmbH**, a company incorporated under the laws of Switzerland and having its principal place of business at Herrenacker 15, 8200 Schaffhausen, Switzerland, ("AGS") hereby grants the following individuals, all attorneys of AGS, the revocable authority to sign documents individually on behalf of AGS exclusively in connection with and restricted to the filing, maintenance and defence of any copyright, design, domain name, patent and trademark registration and/or application ("IP") standing in the name of or licensed to AGS including the right to sign consents pertaining to such IP on behalf of AGS:

Chernoff Michael B.

Kretschmer Thomas

Roberts Paul A.

Rollins John F.

Shah Charulata J.

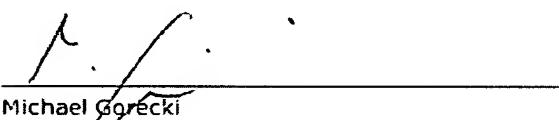
Sobon Wayne P.

This Power of Attorney includes the right to appoint external counsel including patent and trademark attorneys, in any country with respect to due diligence, enforcement, opinion, prosecution, records or registration activities.

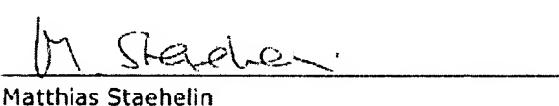
This Power of Attorney is valid until 31 December 2007.

IN WITNESS WHEREOF the Company has caused this Power of Attorney to be duly executed on the day and year first above written.

Accenture Global Services GmbH



Michael Gorecki



Matthias Staehelin



CHAIN OF TITLE STATEMENT UNDER 37 CFR 3.73

Inventor(s): Andrew E. Fano and Christopher K. Chung

Serial No.: 10/663,592 Patent No.: _____ Case No.: 10022/397 Filing Date: September 15, 2003

Title: REMOTE MEDIA CALL CENTER

Assignee: Accenture Global Services GmbH, a corporation

Accenture Global Services GmbH is:

1. the sole Assignee of the entire right, title and interest; or
2. the Assignee of an undivided whole interest from _____ of a total of _____ inventors; or
3. the Assignee of a _____ % partial ownership interest;

in the patent or patent application identified above, by virtue of:

an assignment that establishes a complete chain of title to Accenture Global Services GmbH from each inventor, recorded in the United States Patent and Trademark Office at Reel 014517, Frame 0873.

OR

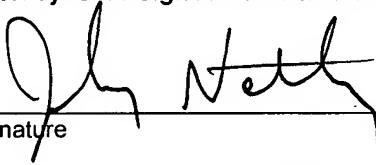
attached copies of as yet unrecorded assignment(s) that have been or concurrently are being submitted for recordation in the United States Patent and Trademark office and that establish a complete chain of title for Assignee from inventors and subsequent other owners, if any.

The undersigned attorney is registered with the United States Patent and Trademark Office and is authorized and empowered to sign this Statement on behalf of Accenture Global Services GmbH.

GmbH

April 11, 2007
Date

Attorney for Assignee Accenture Global Services


Signature
John F. Nethery, Reg. No. 42,928
Typed or Printed Name

Attorney Registration Number